

Reference checking solution helps Allity make every day the best it can be

By adopting Referoo's simple, online reference checking solution, Allity Aged Care has improved the quality of candidates they hire and increased consistency and rigour in the recruitment and candidate screening processes. Finding the right candidates has ultimately improved the resident experience, strengthened the Allity brand, and furthered their mission to 'make every day the best it can be' for staff, residents and their families.



Allity Aged Care is a respected and established provider of aged care across Australia, with a network of 45 aged care homes, employing 4,800 staff.

To support their approach of 'making every day the best it can be' for staff, residents and their families, Allity knew it was critical to hire the right candidates. With the demand for aged care staff growing and government recommendations citing background screening as a key area for improvement across the industry, Allity was keen to find a solution.

While there were internal policies and procedures in place to manage the recruitment process, each care home was ultimately responsible for

hiring their own staff. With such a wide network, this left room for different recruitment styles and approaches, particularly when it came to reference checking.

An internal audit by Allity's National Talent Acquisition Manager, Christine Marriott, found gaps in compliance around checking references. Hiring managers explained that the manual process of collecting reference checks was time consuming, frustrating and led to varied quality.

Allity approached Referoo to help it create a consistent, seamless reference-checking process that would create more efficient, compliant and cost-effective process that would ultimately lead to a better resident and staff experience.

Referoo a game changer for Allity

Allity collaborated with Referoo to implement an online reference checking solution across the organisation for all candidates, from kitchen hands to registered nurses. With a simple, user friendly interface that saves time for both the organisations and referees, it was easy to get hiring managers on board.

With Referoo, Allity's hiring managers are now saving considerable time and making the process of hiring qualified candidates faster and more efficient. Each referee is asked the same set of questions via Referoo's simple online questionnaire, making it easy to compare candidates and make the right choice first time. "Referoo's system has not only improved our compliance and the quality of candidates selected but has saved us an average of an hour on each candidate's reference checks," says <who>.

The Allity team were also delighted by Referoo's responsive customer service, collaborative

approach and competitive pricing plans. The Allity team were also delighted by Referoo's responsive customer service, collaborative approach and competitive pricing plans.

In addition, Allity now has better consistency across their network. All reference checking data is saved in Referoo's secure online platform, enabling the national team to conduct compliance audits and generate reporting instantly.

In addition, the team now have reference checks for every candidate saved in the same format, ensuring they are meeting their legal obligations to conduct adequate screening of all employees. Ultimately, Referoo's online reference checking solution has saved Allity time, money and compliance headaches, but most importantly, it has enabled them to ensure they are providing the best possible care for their residents.

Save time, money and get the right candidate first time, with Referoo. You can sign up and get started in just a few minutes.

Here's how it works.:



Candidate enters referee details

Candidate provides contact details of their best referees for the role.



Referee answers questions

Call each referee directly or email them the online questionnaire.



Referoo creates report

Download a report on each candidate, ready to review and compare.

Referoo is an Australian-owned reference checking platform designed to improve how references are checked in the recruitment process through a simple online system.